

United States Senate
WASHINGTON, DC 20510

December 1, 2025

Mr. Andy Jassy
Chief Executive Officer
Amazon, Inc.
410 Terry Avenue North
Seattle, WA 98109

Dear Mr. Jassy:

At a time of increasing revenue and share prices for Amazon¹, I write to better understand the company's recent announcement that it intends to eliminate approximately 14,000 corporate positions, with some reports indicating the total may reach 30,000.² Recent accounts have raised concerns about how these layoffs are being carried out, the broader implications for workforce stability, and whether these layoffs are just the beginning of more technology-driven downsizing.³ These developments are significant given Amazon's scale and influence on the national labor market and warrant clarity as Congress evaluates the impact of technology-driven change and workforce reduction decisions on American workers.

You also acknowledge potential AI-caused worker displacement, stating that "as [Amazon rolls] out more Generative AI and agents, [...] we will need fewer people doing some of the jobs that are being done today, and more people doing other types of jobs. It's hard to know exactly where this nets out over time, but in the next few years, we expect that this will reduce our total corporate workforce [...]" You then go on to note the investments workers should make it in learning about AI, including that workers should educate themselves and take trainings, but do not firmly commit the company to making investments to retain and retrain potentially impacted workers.

Arizona workers and communities deserve clear information about how decisions made at the corporate level will affect job stability, advancement opportunities, and the long-term health of the regional workforce. Any significant shift in employment practices has consequences for families, local economies, and the state's technology sector.

To help my office better understand the basis and impact of these actions and evaluate potential Congressional action, please provide written responses to the following questions no later than **Monday, December 15, 2025**.

¹ <https://www.cnbc.com/2025/10/31/amazon-amzn-stock-earnings-revenue-ai-cloud.html>

² <https://www.reuters.com/business/world-at-work/amazon-targets-many-30000-corporate-job-cuts-sources-say-2025-10-27/>

³ https://www.businessinsider.com/laid-off-amazon-employees-share-what-happened-tech-job-market-2025-11?utm_source=chatgpt.com

1. What specific factors drove the decision to eliminate these positions, and how many affected employees are based in each state? Please include a breakdown by business unit, job category, and state.
2. To what extent did automation, artificial intelligence, machine learning tools, or off shoring influence the workforce reductions? Please describe which functions or job types were replaced or consolidated.
3. What internal processes exist for workers to seek reassignment or alternative roles within Amazon? How many impacted employees were able to transition into comparable positions or begin retraining for comparable positions? Were impacted workers given preference when applying for new roles?
4. What steps is Amazon taking to prevent further job displacement if the company chooses to expand AI integration? How is the company evaluating which future roles may be at risk of being replaced or consolidated?
5. While you state that workers should “be curious about AI, educate [themselves],” is Amazon making efforts to retrain workers amid technological change? What is the nature and scale of these investments, to the extent there are any?

Technological advancement should create new opportunities for the American workforce, not leave workers behind. As Amazon continues to integrate automation and artificial intelligence into its operations, it is important that these changes occur in a transparent and responsible manner.

Thank you for your attention to this matter.

Sincerely,



Ruben Gallego
United States Senator